

## Terms & Conditions

Terms & Conditions Integrated Net Services policies and procedures for handling customer information have been created with the understanding that Internet technologies are still evolving and that Internet business methods are continuing to evolve to meet the needs and opportunities of the changing technologies. As a result, Integrated Net Services policies and procedures are subject to change.

In the course of serving its customers, Integrated Net Services acquires, stores and transmits customer communications and information that customers may regard as private or sensitive. Some of this information - such as the customer's name, address, telephone number, and credit card data - is provided to Integrated Net Services by its customers in order to establish a service. Other information - such as the customer's account status, choice of services, and customer logs - is created and maintained by Integrated Net Services in the normal course of providing a service. Integrated Net Services may also use cookies, which are small pieces of information that a web site can store in a designated file on a user's computer for various reasons. In addition, Integrated Net Services may store customers' electronic mail and other communications as a necessary incident to the transmission and delivery of those communications.

### Data Security

Integrated Net Services will protect the confidentiality of its customers' information, account information and personal communications to the fullest extent possible and consistent with the law and the legitimate interests of Integrated Net Services, its partners, and other Integrated Net Services services. To protect the loss, misuse, and alteration of information that is collected from customers, Integrated Net Services has appropriate physical, electronic, and managerial procedures in place.

### How is customer information used?

Integrated Net Services may use customer information to provide its customers with system information or information about new or upgraded products.

### Disclosure of Customer Information and Communications

Integrated Net Services will not otherwise disclose its customers' personal and account information unless Integrated Net Services has reason to believe that disclosing such information is necessary to identify, make contact with, or bring legal action against someone who may be causing harm or interfering with the rights or property of Integrated Net Services, Integrated Net Services customers, or others, or where Integrated Net Services has a good faith belief that the law requires such disclosure.

Integrated Net Services also will not, except for reasons stated below, disclose to third parties the contents of any electronic mail or other electronic communications that Integrated Net Services stores or transmits for its customers. The circumstances under which Integrated Net Services will disclose such electronic customer communications are when:

- it is necessary in order to provide service to the customer;
- it is necessary to protect the legitimate interests of Integrated Net Services and its customers;
- it is required to cooperate with interception orders, warrants, or other legal process that Integrated Net Services determines in its sole discretion to be valid and enforceable; and
- it is necessary to provide to a law enforcement agency when the contents are inadvertently obtained by Integrated Net Services and appear to pertain to the commission of a crime.

Integrated Net Services disclaims any intention to censor, edit or engage in ongoing review or surveillance of communications stored on or transmitted through its facilities by customers or others.

Integrated Net Services will, however, review, delete or block access to communications that may harm Integrated Net Services, its customers or third parties. The grounds on which Integrated Net Services may take such action include, but are not limited to, actual or potential violations of Integrated Net Services Terms & Conditions.